# Louisiana Wildfires **Food Assistance**

Recipients of Supplemental Nutrition Assistance Program (SNAP) benefits may request Replacement SNAP benefits if they have lost food because of fires or a power outage of 24 hours or more. For more information, visit <u>dcfs.la/replace</u>. Affected residents who are not SNAP recipients can dial 211 to get information about resources and assistance in their area.

## **3 WAYS TO APPLY**

SNAP Replacement Benefits are NOT automatic. You <u>must apply</u> to have funds replaced.



Fill out the online form at **<u>dcfs.la/snap38</u>** with your:

- Name, address, phone, SS#
- Dollar amount of food loss
- Date of food loss
- Reason for food loss



Find your nearest DCFS office at <u>www.dcfs.la.gov/directory</u>. Go to the office, where you will be able to get the form, fill it out and submit it in person. You will need to provide the same information as the online form.



Download the SNAP 38 Replacement Benefits Request Form online at <u>dcfs.la/replace</u> Complete the form and send it to DCFS by:

- **Mail:** DCP, P.O. Box 260031 Baton Rouge, LA 70826-9918 or
- Fax: 225-663-3164



There is no active DSNAP at this time. There must be a federal declaration of emergency for the wildfires to start that process.



Assistance



For more information about Replacement SNAP, or to download the SNAP 38 Form, visit <u>dcfs.la/wildfires</u> or call LAHelpU at 1-888-524-3578

#### SNAP Non-Discrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

#### Mail:

Food and Nutrition Service, USDA 1320 Braddock Place, Room 334 Alexandria, VA 22314; or

### **Fax:**

(833) 256-1665 or (202) 690-7442; or

#### Email:

FNSCIVILRIGHTSCOMPLAINTS@usda.gov

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